

## Appendix 8 – Fault Impact Assessment Matrix

Impact Assessment			IMPACT			
			very low impact	low impact	medium impact	high impact
			1	2	3	4
PROBABILITY	very low probability	1	1	2	3	4
	low probability	2	2	4	6	8
	medium probability	3	3	6	9	12
	high probability	4	4	8	12	16

### Resulting defect categorisation

Risk factor	Category of defect	Response
16	<b>2 hour ECO</b>	Attend and take appropriate action within 2 hours
9 to 12	<b>7 days</b>	Complete permanent repair within 7 calendar days
4 to 8	<b>28 days</b>	Complete permanent repair within 28 calendar days
1 to 4	<b>N/A</b>	Subject to monitoring and incorporation in funded programmes where opportunities arise